

## **PERSON SPECIFICATION**

**JOB TITLE: Support time and recovery worker**

**GRADE: 5**

**DIRECTORATE: Families and Wellbeing**

**SERVICE: Mental health Outreach team**

### **CRITERIA:**

#### **Experience** –

1. Experience of working in a social/health care role or other relevant setting (E) (A,I)
2. Understand the impact of mental illness and substance misuse on individuals and their families (Can include personal experience) (E) (A, I)
3. Experience of working with people who have problems of mental ill health or substance misuse (E) (A, I)
4. Experience of working collaboratively with a wide range of partner agencies. (E) (A,I)
5. Experience and interest in delivering arts and wellbeing activities (D) (A, I)
6. Experience and interest in working with children and families (D) (A,I)
7. Experience and knowledge of guidelines around safeguarding adults (D) (A,I)

#### **Skills and Abilities** –

1. Effective skills in working with people with mental illnesses and other vulnerable adults (E) ( I)
2. Good communication skills (written & verbal) (E) ( I)
3. Pleasant and efficient manner (E) ( I)
4. Ability to maintain records (E) ( I)
5. Ability to prioritise and organise workload (E) ( I)
6. Able to work independently and as a team member (E) ( I)
7. Ability to work in partnership with other colleagues and partner agencies (E) ( I)
8. Able to form positive, therapeutic relationships with service users and carers (E) ( I)

9. Flexible approach to work, with an ability to respond to unforeseen events (E) ( I )
10. Able to undertake appropriate training including a compulsory induction programme of up to 2 weeks. (Due consideration will be given to those applicants with caring responsibilities or disability) (E) ( I )

**Education/Qualifications/Knowledge** –

1. Educated to GCSE standard or equivalent (D) (C)
2. NVQ Level 3 - supporting community care or equivalent (D) (C)

**Other Requirements** –

1. Able to travel extensively throughout Warrington and occasionally out of borough (E) ( I )
2. Able to undertake evening and weekend working as required (E) ( I )

**Commitment to Equal Opportunities** –

1. Ability to understand and demonstrate commitment to equality and diversity (E) ( I )
2. Positive attitude towards people with mental illnesses or substance abuse problems and their carers (E) (I)

**Commitment to Service Delivery/Customer Care** –

Commitment to service user empowerment and social inclusion (E) ( I )

**NOTE TO APPLICANTS:**

**The criteria are classed as either ‘essential’ or ‘desirable’ by ‘(E)’ or ‘(D)’ at the end of each of the criteria. Whilst all points on the specification are important, those marked ‘E’ (essential) are the key requirements. You should pay particular attention to these points and provide evidence of meeting them. Failure to do so may mean that you will not be invited for interview.**

**Methods of Assessment key**

**A = application form, C = Certificate, E = Exercise, I = Interview,  
P = presentation, T= Test, AC = assessment centre**